

BNSSG ICB Estates

National & Local Context and Priorities

National Context

- ICB formed in July 2022
- Integration of services – Locality Partnerships & Primary Care Networks (PCN)
- National elective recovery and recruitment challenges
- Comprehensive Spending Review (22/23, 23/24, 24/25) national priorities:
 - Community Diagnostic Centres
 - Elective Recovery Centres
 - New Hospital Programme

BNSSG Estates Context

ICB Estates Steering Group responsible for system strategy & capital planning

- Infrastructure Needs Review – complete 2022/23
- ICS Estates Strategy – planned 2023/24
 - 2 & 10 Year Prioritised Capital Plans
 - Acute & Integrated Care Collaboratives
 - Getting the most out of our existing assets
 - Evidencing the need and prioritising
 - Develop platforms to enable access to funding

Woodspring Primary Care Networks

- Unique position in BNSSG. Only locality without significant capacity pressures where all 3 PCNs have:
 - Above 90% of recommended capacity and
 - Overall locality has 102% of recommended capacity
 - Among lowest backlog maintenance costs across BNSSG

Woodspring Locality Areas of Focus

- Utilisation of Pill Health Centre
- Colocation of integrated personalised care teams
- Closure of Castlewood
- Clevedon Community Hospital Out-Patients utilisation

North Somerset – Weston, Worle & Villages Primary Care Networks

- Unique in that all practices in WWV locality are in 1 PCN
- Locality with the least estates capacity for Primary Care provision in BNSSG - PCN is ICB top priority
- New primary care facilities will significantly improve the situation:
 - Parklands Village: currently under construction and due to be open within the next 6 months
 - Central Weston Rugby Club facility is in advanced planning stages

Parklands Village

- New GP practice for Weston Villages – due to open June 2023
- Circa 1,000m² modern, purpose built, sustainable facility for 12,000 – 16,000 patients
- Innovative development partnership between NSC & NHS
- Opportunity for integration with other services



Central Weston

- Proposed new home for Graham Road GP practice – 2 lower floors (circa 1,100m²) of 5 storey building
- £3.2million NHSE capital grant
- Potential for Sirona & AWP to take 3 floors above
- Planning permission granted November 2022
- Full Business Case goes to NHSE in April 2023
- Key role in local regeneration

1 - Weston Rugby Club site redevelopment elevation concept plans



Graham Road GP Surgery Relocation: Engagement and Consultation

Presentation to: Health, Overview & Scrutiny Panel (HOSP)

Presentation by: Dr Cummings / Dr Chubb – GP Pier Health Group

Date: 16 February 2023



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Background

- NHS England have **allocated £3.2m** to enable the closure of existing Graham Road Surgery (GRS) & relocation of services to a new purpose built primary care facility:
 - **17 site options** initially considered, with shortlist site evaluation in **June 2020**.
 - Evaluation conducted by representatives from Pier Health Group, patients, Sirona, North Somerset Council and the CCG.
 - The **Rugby Club** site scored **82.5%** of available weighted scores; second option scored 47.2%
- Engagement and Consultation activities in line with guidance received from NHS England took place during Summer 2021, and a summary of those activities follows.
- HOSP is now asked to provide endorsement of the process that was followed in relation to this engagement and consultation activity. If endorsement is given then this will be incorporated into the Full Business Case due to be submitted to NHS England in April, pending approval by the ICB Board.



WQM RFC Regeneration - October 2018
Indicative Masterplan-subject to design development and therefore change

Consultation and Engagement

The Consultation and Engagement Plan sets out the public engagement and consultation stages in relation to relocation of Graham Road Surgery to the proposed new facility, including delivery plan, required activities, outputs and timelines.

- Key objective to **listen** to patients, staff, stakeholders and public views, **suggestions and concerns**
- Involvement and engagement with the **local community** to co-produce elements of the new facility and service model, and to include a period of **pre-consultation** engagement
- Delivery of a series of **facilitated workshops** inviting patients and stakeholders and members of the local community
- Underpinning the Plan, an **Equality Impact Assessment (EIA)**

Summary of Pre-Consultation Engagement Activity:

Date:	Activity:	Output:	Status:
1 Apr 2021	PPG Patient Advisory Reference Group – 1 st meeting	Approval of workshop dates and subject matter	Completed
16 Apr 2021	Co-production workshop – access and transport	Feedback report	Completed
23 Apr 2021	Co-production workshop – design look and feel	Feedback report	Completed
30 Apr 2021	Co-production workshop – opportunities for health, care and wellbeing	Feedback report	Completed
7 May 2021	Co-production workshop - improving the primary care service model for operation across 2 sites	Feedback report	Completed
May 2021	Develop consultation materials – slide deck, FAQs, website copy, survey, feedback form, consultation feedback log,	Consultation pack- to be approved by Steering Group & PCCC	Completed
May 2021	Communication to promote consultation launch engagement & how to involve local residents	Press release / Patient letter & survey to launch consultation / Stakeholder comms to launch consultation start	Completed

Consultation and Engagement

Summary of Consultation Activity:

Date:	Activity:	Output:	Status:
June 2021	12 week public consultation starts	Consultation materials, informed by pre-consultation engagement process. Letters sent to 8000 patients asking for views and including an invitation to a virtual open meeting. 73 Community Group Surveys issued.	Completed
June – Sept 2021	Outreach listening events - Equality communities	Feedback reports	Completed
June – Sept 2021	Older People’s Champions Group	Feedback reports	Completed
June – Sept 2021	Disabled Access Group	Feedback reports	Completed
June – Sept 2021	LGBTQ community groups	Feedback reports	Completed
June – Sept 2021	BAME community groups	Feedback reports	Completed
June – Sept 2021	GRT communities	Feedback reports	Completed
June – Sept 2021	Health inclusion communities: e.g. homeless, sex workers, substance misuse	Feedback reports	Completed
Sept - Oct 2021	Conclusion of consultation period – report writing	Consultation feedback report. You said, We Did appended to report and advertised on practice website	Completed

Public Workshops - Feedback

Transport & Access

- **Hildesheim Bridge** – work ongoing to liaise with NS Council re walking & cycling access improvement plans
- **Car parking proposal** - 33 spaces confirmed, plus access to additional spaces at the Rugby Club on non-match days
- **Engage transport providers early** - Council plans for bus stop outside practice & project team talking to providers
- **Safe access to Surgery during Rugby Club development** – will be provided by Studio Hive (developer)
- **Bus routes** – Routes 3, 5 and 7 to Weston station. No. 3 runs every 20 mins via station, Clevedon Rd and Drove Rd.
- **Community transport offer** – Practice discussing with local providers
- **Environment & driving** - impact assessment / planning
- **Patients affected** – 10,235

Design, Look & Feel

- **Suggested names: Sunnyside, Unity, Concord, Centrum, Nexus, Fellowship** – name under consideration
- **Confidential spaces / auto check-in / dementia friendly audit / baby facilities / play areas / equipment store access** - Practice working closely with developers & ensuring consideration within floor plans
- **Lift** - confirmed
- **Medical rooms & mobility entrance** - Facility fully DDA compliant with accessible consultation rooms & entrance to building
- **Environmental** - Practice working closely with developers, confirmed plans adhere to BREEAM 'Good' or better to ensure lowest impact of heating & ventilation
- **Clear signage** - Practice working with RNIB
- **Staff training guiding blind people** - Practice working with RNIB to provide training to support patients

Public Workshops - Feedback

Health & Wellbeing

- **Men's talking groups / gentle classes / sport injuries / in-house health trainers / green space / health & voluntary clubs link / healthy eating / food banks** – Practice keen to accommodate health & wellbeing groups and planning for services & community support
- **IT room /multi-faith prayer room** - working with developers to ensure consideration within floor plans

Service Model/Delivery

- **Fantastic Opportunity for improved facility** - committed to continuously improve health care provision
- **GP consultation methods** - accommodates a number of methods (e.g. online, face-to-face) to meet population needs
- **Community services partnering** - Practice working closely with system partners to offer joined-up care
- **Nursing & Care Home support** - strong & professional working relationship
- **Staff attracted** - new premises & train station locality
- **Doctors & Nurse relocation** - all relocated
- **Digital health** - working with developers & ensured digital space considered within floor plans + staff assistance
- **Support to Gypsy Roma, Veterans, Learning disabilities, Frail** - Practice working with community services & VS
- **New services may dilute key need (ie good GP and pharmacy)** – will improve care provision & inc. on-site pharmacy
- **Excuse to downgrade Weston Hospital** – proposal is separate to any discussions regarding services at WGH
- **Hospital after care concern** – proposal may provide scope for GPs to provide additional services to meet local needs

Under-Served Communities

- **Blind community** - engaging with RNIB and Vision North Somerset to ensure feedback understood and considered.
- **Scoliosis** - Scoliosis Association UK support & Facebook

Recommendation

- HOSP is asked to provide endorsement of the process that was followed in relation to this engagement and consultation activity. A letter of endorsement will be needed to incorporate into the Full Business Case due to be submitted to NHS England in April, pending approval by the ICB Board.

Next Steps

- Full Business Case to ICB Board in April 2023.
- Pending approval by ICB Board, Full Business Case to be submitted to NHS England during April 2023.

Appendix: Update on transitional transport support for patients after building move from Graham Road Surgery to Weston Rugby Club site

The relocation of the Graham Road site to the Rugby Club would see an 8% reduction in patients who are within a 15-minute walk of the practice. When considering those with a 20-minute walk, the percentage affected is negligible. The practice intends to support patients affected with the following transitional plan:

- A patient survey indicated patients currently travel to Graham Road: Car 49%, Walk 32%, Public transport 9%, Cycle 6%, Taxi 4%
- The new building will provide significantly better car parking for patients and a wider range of services than currently available
- Patients are able to stipulate their preferred method of consultation. Circa 30% of consultations are now carried out face to face. The remaining 70% are carried out either by telephone, video or secure message. The new building gives greater scope to be able to provide a range of clinics/service for patients that don't have access to digital solutions
- The wider use of digital solutions allows clinicians to carry out remote group consultations for appropriate consultations, like long term conditions and smoking cessation
- The adjacent train station serves a number of bus routes (numbers 3,5 and 7).
- The site encourages car sharing by having designated car sharing car parking spaces. The surgery will promote this option to its patients
- Patients will have access to a free taxi phone, enabling them to call a taxi, from the surgery
- The practice will promote NHS walking maps, explaining suggested safe walking and cycling routes
- The practice is happy to provide appropriate safe storage of bicycles for both staff and patients
- The site will have a designated activity loop and landscaped areas the practice will use for walking groups and other types of health and wellbeing groups.
- The practice commits to continuing to work with its PPG to understand ongoing issues patients are experiencing, and patient surveys will be carried out after the move
- Local community transport services are already in existence in Weston super Mare, for example: Weston and District Community Transport & RSVP
- The practice has committed to engaging with local volunteer driver services for patients that require it